



Privacy statement

EPI Synthetic Surface Materials B.V.

Your privacy

EPI Synthetic Surface Materials B.V. (hereinafter called EPI) attaches great importance to the proper handling of your personal data. In this privacy statement we therefore provide you with clear and transparent information on how EPI handles personal data of contacts, including prospects, customers, suppliers, stakeholders and visitors of our website. These personal data are of course handled and secured with the greatest possible care. In doing so, EPI meets the Algemene Verordening Gegevensbescherming, AVG (GDPR) and the Implementation Act AVG.

This means that we:

- -through this privacy statement- clearly state the purposes of our handling of personal data;
- limit our collection of data to the data required for those purposes;
- process your personal data to carry out our business activities, and will ask for your permission in those cases, in which this permission is required;
- take appropriate security measures to protect your personal data, and demand the same from the parties who process personal data upon our request;
- respect your right to inspect your personal data, to have them corrected or removed upon your request. The controller is EPI, Duikboot 1 – 7, 3991 CK Houten.

For what purposes do we process your personal data?

EPI collects and processes your personal data for various purposes. As part of its agreements with contacts, EPI collects and processes contact data, including your name, position, business and/or professional interests, mobile phone number and e-mail address:

- In case you are a (potential) customer, we use your data to send you an offer, to determine what specifications or standards a certain product is to meet, to supply articles or carry out work for you, to invoice you and to communicate quickly and efficiently with you on the performance of the agreement;
- In case you are a (potential) supplier or other contractor, your personal data are also required to conclude and perform the agreement. Upon a purchase this is necessary to inform you of the specifications or standards a particular object or service is to meet according to us, to request an offer, or to place an order with you, to pay your invoices and to communicate quickly and efficiently with you on other aspects of the agreement;
- In case of contact with EPI. This may be contact by phone, but also includes all cases in which you approach us by e-mail, fill out a contact form, participate in surveys, contests or (panel) investigations, register for events, use our websites, register for newsletters or approach us through social media;
- For internal analyses for process improvement, the development of products and services and market research;
- To inform our contacts and their employees of our (new) products and services, both directly and for example through social media campaigns. Here EPI aims to take into account preferences based on products and/or services purchased, and interests based on your use of our websites, which is recorded with your permission.

Newsletter and contact form

We offer a newsletter, in which we inform you on our views, on social and economic developments, on products and services. Your email address will only be added to the subscriber list with your prior permission. Each newsletter contains an unsubscribe link. When you fill out a contact form at the website or send us an email, the data you submit to us will be stored for as long as the nature of the form or the contents of your email require for the full answer thereto and processing thereof.

Your email address will also be used by EPI to send you information on (new) products and services, provided that you gave permission for this. You may always withdraw this permission by using the unsubscribe link in the email sent to you or by sending an email to EPI, with reference to AVG: info@epigroup.nl.



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Publication

We handle your data confidentially and do not publish these.

Passing on personal data to third parties

We will only pass on your data to third parties, if this is required to perform an agreement on a product or service with you or your business. To protect your rights, we will conclude a processing agreement with these third parties (partners). Our website contains measuring tools of other parties, e.g. cookies of Google Analytics. These data are automatically shared with this business. We do this to keep track of how visitors use our website. This knowledge is used to optimize our website for our visitors. We concluded a processing agreement with Google on the processing of our data.

Security

To prevent unauthorised third parties to gain access to your personal data, EPI uses technical and organisational security procedures. These procedures warrant an adequate security level in view of the types of processing and the nature of the personal data to be protected.

Changes to this privacy statement

EPI retains the right to make changes to its privacy and cookie policies. We therefore advise you to regularly check this page to see if any changes have been made. When EPI introduces a significant change that effects the way in which EPI processes your personal data, this will be published on our websites or in newsletters.

Questions, inspection or request to change your data

If, after having read this, you have any questions or remarks on our privacy policies, or if you wish to use your right to inspection, correction or removal of your personal data, you may contact: EPI, c/o the Privacy Officer, Duikboot 1-7, 3991 ZK Houten, or send an email to: info@epigroup.nl